

26 May, 2010



## Media Release

### **PROPERTY SEARCH 4U SCORES 97.67% FOR CUSTOMER SATISFACTION**

The judging process for the 2010 Australian Achiever Awards for NSW's Real Estate Services category was completed on 26th May.

**Property Search 4U** scored a highly recommended 97.67%.

Now into its thirteenth year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a business's own customers - an indication of a well run business where satisfied customers are a sign that a business is healthy, worthy of praise and increased custom.

The award system focuses on seven criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses who have achieved over the last five years can be viewed at [www.achiever.com.au](http://www.achiever.com.au)

Some of the comments Australian Achiever received from Property Search 4U clients are:

***"Right from the start, Fred Haggart was completely professional. He was easy to approach and was always accessible when I had questions or needed more information. He was very polished and friendly. He is very results-driven, and does his best to get the client a good result, but at the same time he does it in a pleasant way. He makes the journey a pleasure. I wouldn't hesitate to recommend him to anyone."***

***"They were very professional and easy to deal with, kept the emotion out of the process and made sure that we were going to be happy with the end result. At first, we thought that their services were very expensive, but in the end we thought we probably should have paid them more because the final outcome was just fabulous. I thought they were very ethical because they always made sure that we were going to pay a fair price for the property but also considered the vendor. They didn't over-step the mark on anything."***

***"In the past buying property was filled with disappointment and frustration. So we engaged Property Search 4U to give us a level playing field, ensuring that somebody would work for us and not just for the vendor and somebody who had experience and expertise to match that desire. We found that in Property Search 4U. It was not only money well spent, it was an investment in peace of mind. Everything that they said they would do they did and everything they said they would achieve, they achieved, and more."***

ENDS: For verification of this report, please call  
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