

9 Inkerman Street, Mosman, NSW 2088

27th April 2008

Dear Michele,

Thank you for your assistance in finding and securing our new house in the Eastern Suburbs!

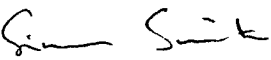

As you know, we had never previously used a buyer's agent and were not planning to do so. However we became aware that houses were being shown and sold before they were widely marketed – and had a bad experience when a property was sold out from under us by an unscrupulous agent – so when a colleague recommended you, we decided to find out more.

From the onset you were very professional and took a great deal of time to understand our needs and ensure that your service could be valuable. Once we engaged you, you always went out of your way to be helpful and took a lot of stress out of the purchasing process. You supported our decision process without at any time making us feel under pressure. Most importantly, your advice and insider perspective allowed us to secure that house that we finally found for a good price and with a minimum of stress.

We have also been impressed by the help that you have continued to give us after the purchase, with recommendations for tradesmen and advice on selling our current home. Your help has indeed gone well beyond the call of duty!

We would be pleased to recommend you to other families looking to purchase a new home.

Best regards,

 
Simon and Lesley