

August, 2011



## Media Release

### PROPERTY SEARCH 4U TREATS CLIENTS THE BEST IN NEW SOUTH WALES

Property Search 4U has won the 2011 Australian Achiever Award for NSW's Real Estate Services category.

Now in their 14th year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from companies' own clients – and are therefore an indication of a well run, healthy business, worthy of patronage.

The award focuses on seven criteria, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception.

The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A list of over 4500 businesses who have achieved this standard can be viewed at [www.achiever.com.au](http://www.achiever.com.au)

Property Search 4U achieved a **99.68%** overall score for Customer Service and Relations, topping all other NSW Real Estate Services businesses. The 2011 Australian Achiever Award proves Property Search 4U delivers on the promise of customer satisfaction.

Established seven years ago, Property Search 4U specialises in assisting Owner Occupiers, Investors, Lessees, Australian Expats and First Home Buyers who recognise buying or leasing property is not their forte.

Some comments received from Property Search 4U customers were:

*This is an outstanding business to work with. I think their overall service is excellent because their staff are so professional and efficient. They get the job done and to a very high standard.*

*They really put in the research and study beforehand and their communication is wonderful. The knowledge they have within their field shows that they really know what they're doing. They have great staff and an excellent overall service.*

*I gave them a very difficult brief and they did very well to manage it. They also understood that I was extremely busy at the time so could be very hard to contact but they managed their time around me very effectively. They were professional about everything and they did everything they could to achieve the results I was looking for.*

ENDS: For more information, go to [www.achiever.com.au](http://www.achiever.com.au) or contact Property Search 4U on 02 9576 5295. or call Geoff Harwood at Australian Achiever on 1800 638 318