

From: Malcolm Lewis [mailto:lewis.malcolm7@gmail.com]
Sent: Tuesday, 3 May 2016 3:21 PM
To: PS4U <fhagggar@propertysearch4u.com.au>
Subject: Naremburn NSW

Hi Fred

Please see our answers to the survey.

Care and Attention (all dealings handled with expected care)

The care and attention by Fred to us selling our home was far beyond any expectation. Fred is a first class and outstanding operator and true professional.

Value (does customer satisfaction outweigh the cost?)

Our satisfaction far outweighed the cost involved. Fred's selling support was invaluable. We would highly recommend him to any serious seller.

Overall Perception (including market knowledge)

Fred possesses the highest degree of market knowledge and presents his knowledge in a clear and concise manner with valid and up to date supporting documentation.

Time Related Service

Fred's time related service was second to none.

Communication

Fred's communication with us was professional, fast, efficient and honest. He is not afraid to share his views if he feels you are not heading down the right path. He backs this up with experience and knowledge.

Client Needs

Met beyond expectation.

Attitude

Probably the most positive person we have dealt with, with careful and considered attitude. We felt Fred had our best interests at heart.

Malcolm